



UNIVERSITI
TEKNOLOGI
PETRONAS

DATE : 27th October 2016

CRITICAL M&E ENGINEERING SDN BHD
NO. 303-4-13, 4TH FLOOR, KRISTAL POINT,
11900 BAYAN LEPAS,
PULAU PINANG.

Dear Sir/Madam,

LETTER OF APPRECIATION

CONGRATULATIONS! We have conducted a VENDOR PERFORMANCE EVALUATION for period of July - September with our users in order to gauge quality of vendor's delivery at UTP.

As per our record it shows that the end user **rated your performance as Excellent**, that you have met their expectation in terms of items specification, timely delivered, quality and after sales services (if any).

We would like to thank you for being a part of our university and appreciate your best services.

Thank you.

Yours faithfully,
For and on behalf of
INSTITUTE TECHNOLOGY PETRONAS SDN BHD

KAMALIAH BINTI ANUAR
Manager,
Supply Chain Management