

DATE: 31 January 2017

CRITICAL M&E ENGINEERING SDN BHD NO. 303-4-13, 4TH FLOOR, KRISTAL POINT, 11900 BAYAN LEPAS, PULAU PINANG.

Dear Sir/Madam,

## LETTER OF APPRECIATION

CONGRATULATIONS! We have conducted a VENDOR PERFORMANCE EVALUATION for period of October - December with our users in order to gauge quality of vendor's delivery at UTP.

As per our record it shows that the end user **rated your performance as Excellent**, that you have met their expectation in terms of items specification, timely delivered, quality and after sales services (if any).

We would like to thank you for being a part of our university and appreciate your best services.

Thank you.

Yours faithfully,
For and on behalf of
INSTITUTE TECHNOLOGY PETRONAS SDN BHD

KAMALIAH BINTI ANUAR

Manager,

Supply Chain Management