 <b>CRITICAL</b> GROUP OF COMPANIES	<b>CRITICAL HOLDINGS BERHAD</b>	Doc. Ref. : CHB-CP-CA-019 Rev. No. : 1
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<b>SHAREHOLDER COMMUNICATIONS POLICY</b>		

## SHAREHOLDER COMMUNICATIONS POLICY

### INTRODUCTION

The Board of Directors of Critical Holdings Berhad (“CHB” or the “Company”) (“Board”) has the responsibility to maintain an on-going dialogue with the shareholders of the Company.

This shareholders’ communication policy aims to set out the provisions with the objective of maintaining effective and timely dissemination of the Company’s information to its Shareholders and the market, including its financial performance, strategic goals and plans, material developments and governance, in order to enable Shareholders to exercise their rights in an informed manner, and to allow shareholders and the investment community to engage actively with the Company.

For the purpose of this policy, references to the investment community are intended to include the Company’s potential investors as well as analysts reporting and analyzing the Company’s performance.

#### 1. SHAREHOLDERS’ MEETING

The annual general meetings and other general meetings of the Company are the primary forum for communication by the Company with the shareholders and for shareholders’ participation.

The Company encourages and supports shareholders’ participation in general meetings. Shareholders are encouraged to appoint proxies to attend and vote at meeting for an on their behalf if they are unable to attend such meetings.


Mechanisms for enabling shareholders’ participation will be reviewed on a regular basis by the Board to encourage the highest level of participation.

Chairman of the Board, appropriate members of the Board committees and the external auditor of the Company will attend the annual general meetings to answer questions from the shareholders. Apart from that, the Board may also request the relevant senior management of the Board to attend the annual general meetings to ensure a more vibrant and cohesive dialogue with its shareholders, if need to.

#### 2. OTHER COMMUNICATIONS

The Company shall maintain a website with general information about the Company and its operations, all corporate communication, details of the Company’s corporate governance policies and procedures and information specifically targeted at keeping the shareholders informed about the Company. Information on the Company’s website will be updated on a regular basis.

The Company will place on its website the Company’s announcements, circulars, notices of general meetings and other information in compliance with the applicable laws, rules and regulations.

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Any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to, the directors' report, its annual report together with a copy of the auditor's report, the interim report, a notice of meeting, a circular and a proxy form will be provided to the shareholders in plain language to facilitate shareholders' understanding.

### **3. SHAREHOLDERS' ENQUIRIES**

Shareholders should direct their questions about their shareholdings to the Company's share registrar.

Shareholders and the investment community may at any time make a request for the Company's information to the extent such information is publicly available.

Shareholders and the investment community shall be provided with designated contacts, email addresses and enquiry lines of the Company in order to enable them to make any query in respect of the Group. Such contact details will be provided in the website of the Company. The Company shall endeavor to response promptly to shareholders' queries and concerns.

### **4. SHAREHOLDERS' PRIVACY**

The Company recognizes the important of shareholders' privacy and will not disclose shareholders' information without their consent, unless required by law to do so.

### **5. REVIEW**

The Board will review this policy regularly to ensure its effectiveness.